



## Upgrading Pinnacle 3.3.6, 3.3.7, 3.4.1 to 3.4.2

- 1: Uninstall current DWI and restart computer
- 2: Install current Pinnacle 3.4.2 upgrade
- 3: Change the config.ini file Cache section from true to false  
Located in C:\pdms
- 4: Ensure the “uploads” folder is created in >  
C:\Program Files\pdms\var
- 5: Install new DWI service
  - A: Run Pinnacle DWI Service Configuration and configure Pinnacle Server Connection IP and user.
  - B: Ensure whatever username is selected has more than 1 concurrent login. Most people use admin account and the default is 1 concurrent login.
  - C: Click the Document Processing tab and change the Filename Format to .xml
- 6: On the computer Pinnacle DWI is running set the Windows Application Event log to overwrite old events and optionally increase the size of the Application Event log (set to 512 KB by default).

To do this, open the Event Viewer, (under Administrative Tools in the Control Panel) and empty the **Application** log. Then right-click the **Application** log in the left pane, and select **Properties** from the context menu. Optionally increase the size, and select the **Overwrite events as needed** radio button. The Application log (as opposed to the Security and System logs) is not systems-critical, and the overwriting of old events should not cause precious data to be lost.

- 7: Restart computer
- 8: Run test vFiler workflow to PublishtoKMS watchfolder001 and ensure documents were uploaded to the Pinnacle Server and archivefolder001